COUNTRY & STABLE

Need to return something? It's FREE!*

We are happy to exchange or refund a product that is returned within **30 days, in perfect condition, complete with the original packaging and tags.** We will be happy to exchange or refund you with the original price paid. Unfortunately, we are unable to refund products returned **after 30 days or that are soiled or damaged.** Nor will they be eligible for exchange. Please put your item in protective packaging to be returned to us, **please do not stick the return label on boot or hat boxes.**

***We offer one free return/exchange per order. A charge will apply if you need to send back any further items.** Free Return Service not available in Northern Ireland. We cannot reimburse you for any other service used. Please obtain proof of postage as you are responsible for the returned goods until they are signed back into our warehouse. For full details visit www.countryandstable.co.uk

Live locally? Items can also be returned in-store.

The Shop | 19 Stilebrook Road | Olney | Buckinghamshire | MK46 5EA

We are open Monday to Friday - 9am - 4pm. Items returned to the shop for a refund will take 1-2 working days to process.

Return

Please enclose this completed slip with your returned item(s) | **(USING BLOCK CAPITALS)**

SCAN TO CREATE YOUR FREE RETURN LABEL WITH DPD

Use link or scan QR code & create your label
https://our-returns.dpd.co.uk/country_and_stable_of_olney

Print your FREE label or get your digital label*
(this will be emailed to you)

Package & drop it to your local DPD Drop Shop
Details in email from DPD

Get a Refund or Exchange once your item is back

Returns: Once your return is received, please allow 7-10 working days for your refund to appear.

Exchanges: Please allow up to 10 working days for us to complete and exchange your order (dependant on stock availability).

Need help? Call **0800 054 2205** or email **info@countryandstable.co.uk**

⚠ Faulty products

If you have received a faulty, damaged or incorrect product, please call our friendly customer services team on **0800 054 2205** or email us including your order number and contact telephone number to **info@countryandstable.co.uk** so we can help resolve the issue.

Perfectly Pack Your Return

Scan the QR code to watch our video on how to perfectly pack your return so it reaches us in an acceptable condition. Your parcel needs to be suitably packed in protective packaging.

Returned Product	Refund/Exchange	Exchange Product for...	Exchange Size	Exchange Colour	Reason Code
	O / O				
	O / O				
	O / O				
	O / O				

1. Too big
2. Too small
3. Not like the picture
4. Doesn't suit me
5. Incorrect item received
6. Quality not as expected
7. Faulty
8. Arrived too late
9. Other (Please specify)

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