



Need to return something? It's FREE!*

We are happy to exchange or refund a product that is returned within **30 days, in perfect condition, complete with the original packaging and tags**. We will be happy to exchange or refund you with the original price. Unfortunately, we are unable to refund products returned after 30 days or that are soiled or damaged. Nor will they be eligible for exchange.

*Free Return Service not available in Northern Ireland. We cannot reimburse you for any other service used. Please obtain proof of postage as you are responsible for the returned goods until they are signed back into our warehouse. For full details visit www.countryandstable.co.uk

Live locally? Items can also be returned in-store.

📍 **The Shop | 19 Stilebrook Road | Olney | Buckinghamshire | MK46 5EA**

See our website for our opening hours or call. Items returned to the shop for a refund will take 1-2 working days to process.

Return

Please enclose this completed slip with your returned item(s) | **(USING BLOCK CAPITALS)**

Returned Product	Refund/Exchange	Exchange Product for...	Exchange Size	Exchange Colour	Reason Code
	○ / ○				
	○ / ○				
	○ / ○				
	○ / ○				

SCAN FOR YOUR FREE RETURN LABEL



Use link or scan QR code

https://our-returns.dpd.co.uk/country_and_stable_of_olney



Print your FREE label



Post it



Get a Refund or Exchange



Returns: Once your return is received, please allow 7-10 working days for your refund to appear.

Exchanges: Please allow up to 10 working days for us to complete and exchange your order (dependant on stock availability).

Need help? Call **0800 054 2205** or email info@countryandstable.co.uk

⚠️ Faulty products

If you have received a faulty, damaged or incorrect product, please call our friendly customer services team on **0800 054 2205** or email us including your order number and contact telephone number to info@countryandstable.co.uk so we can help resolve the issue.



Perfectly Pack Your Return

Scan the QR code to watch our video on how to perfectly pack your return so it reaches us in an acceptable condition.

1. Too big
2. Too small
3. Not like the picture
4. Doesn't suit me
5. Incorrect item received
6. Quality not as expected
7. Faulty
8. Arrived too late
9. Other (Please specify)